



RETURN AUTHORIZATION (RMA) REQUEST FORM

V1.1, June 2015

NO ITEMS WILL BE ACCEPTED FOR RETURN WITHOUT A VALID RMA NUMBER.

Each item being returned must have a separate line and will receive its own RMA number. The exception being credentials (cards and fobs) which can be entered on one line for each type with a quantity (Credentials must be returned in packs of ten). Stanley PAC reserves the right to use functionally equivalent reconditioned/r efurbished/ pre-owned or new Products, Accessories or parts.

Name: Company Name: Email Address: X-Code or ADI Part # Serial # M-Code Qty Description of fault (Stanley PAC Use Only) (Stanley PAC U
Email Address: ADI Account Number: X-Code or ADI Part # Serial # M-Code Qty Description of fault (Stanley PAC Use Only) (Stanley PAC Use Only)
X-Code or RMA # RMA ADI Part # Serial # M-Code Qty Description of fault (Stanley PAC Use Only) (Stanl
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Fax to: **800**

800 414 3039

E-mail to: returns@stanleypac.com