

RETURN AUTHORIZATION (RMA) REQUEST FORM

V1.1, June 2015

NO ITEMS WILL BE ACCEPTED FOR RETURN WITHOUT A VALID RMA NUMBER.

Each item being returned must have a separate line and will receive its own RMA number. The exception being credentials (cards and fobs) which can be entered on one line for each type with a quantity (Credentials must be returned in packs of ten). Stanley PAC reserves the right to use functionally equivalent reconditioned/r efurbished/ pre-owned or new Products, Accessories or parts.

Date:		Phone Number	
Name:		Street Address:	
Company Name:		City, State, ZIP:	
Email Address:		ADI Account Number:	

ADI Part #	Serial #	X-Code or M-Code	Qty	Description of fault	RMA # (Stanley PAC Use Only)	RMA Part # (Stanley PAC Use Only)
7S-K2200	2234567	X1206	4	Reader Channel 1 & 2 failed		7S-K2200LF

I certify that the items listed above are covered by Stanley PAC under their terms of warranty.

Signed: _____

E-mail to: **CustomerServices@pacgdx.com**